

PAIA MANUAL

This manual was prepared in accordance with section 51 of the Promotion of Access to Information Act, 2000 and to address requirements of the Protection of Personal Information Act, 2013.

This manual applies to:

John Hudson & Company

Practice Number: 80

(hereinafter John Hudson & Co)

Date of compilation	27.05.2021
Date of revision	



THE MANUAL

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1. INTRODUCTION

John Hudson & Co is a Firm of Attorneys, Notaries, and Conveyancers with various areas of expertise such as Property Transfers and conveyancing, estate planning, sectional title and community schemes, contracts and contractual advice, antenuptial contracts, notarial practice, apostille and notarial certification, family law, trusts, commercial law, correspondent, and agency work.

John Hudson & Co conducts its operations in compliance with all legal and regulatory requirements. This document, "the Manual", is intended to ensure that John Hudson & Co complies with Section 51 of the Promotion of Access to Information Act 2 of 2000 (Private Body).

Section 32(1)(a) of the Constitution of the Republic of South Africa provides that everyone has the right of access to information held by the state and any other person that is required for the exercise or protection of any rights.

PAIA gives effect to the constitutional right to access to any information held by the State and any information held by another person and is required for the exercise or protection of any rights and to provide for matters connected therewith. Thus, natural and/or juristic persons have the right of access to records held by either a Private or Public body, subject to certain limitations. This right is extended in POPI as it grants Data Subjects ("DS") the right to request access to information or records, in accordance with the provisions of PAIA from any Responsible Party ("RP").

Application

This Manual relates to records and information in the possession of John Hudson & Co and the publication or release of any of their records and information to the public.



Objective

The objectives of this Manual are to:

- provide a list of information, records, and other details held by John Hudson
 & Co;
- in terms of the Promotion of Access to Information Act No. 2 of 2000 ("PAIA" and/or "the Act") and the Protection of Personal Information Act, Act No. 4 of 2013 ("POPI"), provide requirements on how to request information or records from John Hudson;
- provide the process and forms for which requests for information must be submitted; and
- stipulate the grounds on which a request for information or a record may be refused;

Availability

The Manual will be updated from time to time. The most up to date version of the Manual will be made to the public free of charge on the John Hudson & Co website (https://www.johnhudson.co.za/) and a PDF copy can also be inspected at its registered office situated at 303 Florida Road, Morningside, Durban during normal business hours. Requests in terms of the Act shall be made in accordance with prescribed procedures at the rates provided. Upon request, any reproduction of the Manual will incur a fee as prescribed under PAIA for the reproduction of a document.

Requesters are referred to the Guide in terms of Section 10, which has been compiled by the South African Human Rights Commission ("SAHRC") which will contain information for the purposes of exercising Constitutional Rights. The Guide is available from the SAHRC.

The contact details of the Commission are:

Postal address: Private Bag 2700, Houghton, 2041

Telephone number: 011 877 3600 Fax number: 011 403 0625

Website: www.sahrc.org.za



2. **DEFINITIONS**

The following words shall bear the same meaning as under POPI, as follows:

"Data Subject" or "DS"

means the person to whom the Personal Information relates.

"Information Officer"

means the head of the private body as contemplated in section 1, of the PAIA.

"Minister"

means the Cabinet member responsible for the administration of justice.

"Personal Information" or "PI"

means information relating to an identifiable, living natural person, and where it is applicable, an identifiable, existing juristic person including:

- a) information relating to the race, gender, sex, pregnancy, marital status, national, ethnic or social origin, colour, sexual orientation, age, physical or mental health, wellbeing, disability, religion, conscience, belief, culture, language, and birth of the person;
- b) information relating to the education or the medical, financial, criminal, or employment history of the person;
- any identifying number, symbol, email address, physical address, telephone number, or other particular assignment to the person;
- d) the personal opinions, views, or preferences of the person;
- e) correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence;



- f) the views or opinions of another individual about the person; and
- g) the name of the person if it appears with other Personal Information relating to the person or if the disclosure of the name itself would reveal information about the person

But excludes information about an individual who has been dead for more than 20 years

means -

- a) a natural person who carries or has carried on any trade, business or profession, but only in such capacity;
- a partnership which carries or has carried on any trade, business or profession; or
- c) any former or existing juristic person, but excludes a public body

means any operation or activity or any set of operations, whether or not by automatic means, concerning Personal Information, including:

- a) the collection, receipt, recording, organization, collation, storage, updating or modification, retrieval, alteration, consultation or use;
- b) dissemination by means of transmission, distribution or making available in any other form; or
- merging, linking, as well as blocking, degradation, erasure or destruction of information;

means"

 a) Any department or state or administration in the national or provincial sphere of government or

"Private body"

"Processing"

"Public Body"



any municipality in the local sphere of government; or

- b) Any other functionary institution when-
 - i. exercising a power or performing a duty in terms of the Constitution or a provincial constitution; or
 - ii. exercising a public power or performing a public function in terms of any legislation;

in relation to a private body means any recorded information –

- a) regardless of form or medium
- in the possession or under the control of that public or private body, respectively and
- whether or not it was created by the public or private body respectively

means a public or private body or any other person which, alone or in conjunction with others, determines the purpose of and means for processing Personal Information

means a person or legal persons seeking access to information

means Promotion of Access to Information Act 2 of 2000

means any natural or juristic person other than the Requester or, such party acting on behalf of the requester or, John Hudson & Co itself.

"Record"

"Responsible Party" or "RP"

"Requester"

"the Act"

"Third Parties"





3. CONTACT DETAILS OF THE INFORMATION OFFICER

Name of Private Body	John Hudson & Company
Information Officer	David Brereton
Postal Address	P.O. Box 730 Durban, 4000 Docex 33 Durban
Physical Address	303 Florida Road Morningside Durban KwaZulu-Natal
Fax	031 303 3161
Phone	031 303 3002
Email Address	david@johnhudson.co.za / info@johnhudson.co.za
Website	https://www.johnhudson.co.za/

4. ACCESS TO INFORMATION OR RECORDS

The Act provides that a person may only request information from a Private Body if the requested information is required for the exercise or protection of a right. Further, POPI provides that a DS may, upon proof of identity, request the RP to confirm, free of charge, all the information it holds about the identity of the Third Parties who have or have had access to such information. POPI further provides that where the DS is required to pay a fee for services provided to them by the RP, the RP:

- Must provide the DS with a written estimate of the payable amount before providing the service
- May require that the Requester pay a deposit for all or part of the fee

RECORDS

The following records may be accessed by request from John Hudson & Co. The grounds of refusal are set out in the Manual below.



4.1. Personnel Records

- 4.1.1. Personal Records supplied by the employees;
- 4.1.2. Records provided by third parties relating to employees;
- 4.1.3. Conditions of employment and other personnel-related contractual and quasi legal records;
- 4.1.4. Internal pricing records and other internal records;
- 4.1.5. Correspondence related to personnel;
- 4.1.6. Training records and material; and
- 4.1.7. Employment Equity Plans.

This information may either be limited in disclosure or may not be disclosed, depending on a number of factors.

4.2. Client Related Records

- 4.2.1. Records provided by a client to a third party acting for or on behalf of John Hudson & Co;
- 4.2.2. Records provided by a third party;
- 4.2.3. Records generated within John Hudson & Co related to its clients; and
- 4.2.4. Records provided by John Hudson & Co to client.

This information may either be limited in disclosure or may not be disclosed, depending on a number of factors.

4.3. Records related to John Hudson & Co

Department	Descriptions of records held	Availability
Management	Documents pertaining to the Partnership and the	12
	Partners of John Hudson & Co	
	Resolutions of the Partners of John Hudson & Co	1, 12
	Minutes of meetings of the Partners of John	12
	Hudson & Co	_



Finance	Financial records and Tax records	12
	Insurance records	12
	Auditor's reports	12
	Banking records for business and trust accounts	12
Marketing	Firm publications	1
C	Marketing brochures	1
	Firm and Attorney profiles	1
Human Resources	Staff training material	12
	List of employees	4, 5, 9
	Correspondence relating to personnel	12
	Employment contracts	4, 5
	Personnel records including personal details,	
	disciplinary records, performance and internal	4, 5, 9
	evaluation records	
	Unemployment insurance fund contribution	4.10
	records	4, 12
	Payroll records	4, 12
	Health and safety records	4, 5, 8
	Internal policies and procedures	4
	Codes of conduct	1
	Fidelity Fund Certificates	1
Legal Services	Opinions/ Advice to clients	10
	Correspondence with clients	10
	Records regarding legal matters	10
	Correspondence with third parties and legal	10
	practitioners	10
Information	Records relating to computer software used by	
Technology	John Hudson & Co, including software, license,	3, 12
	support, and maintenance Agreements	
Library	Publications including books, journals, periodicals,	1
	and circulars	'



	Government and Provincial Gazettes	1
	Precedents of case law and legal documents	1
	Other legal resources, including domestic and	
	international sources	1
Miscellaneous	Various types of correspondence	10

Availability key:

1.	May be disclosed	Publicly accessible
2.	May not be disclosed	Request after the commencement of legal proceedings (criminal or civil) – PAIA Section 7
3.	May not be disclosed	Subject to copyright
4.	Limited disclosure	Personal information that belongs to the requester of the information - PAIA Section 61
5.	May not be disclosed	Unreasonable disclosure
6.	May not be disclosed	Likely to harm the commercial or financial interests of the third party - PAIA Section 64(a)(b)
7.	May not be disclosed	Likely to harm the company or third party in contract or other negotiations - PAIA Section 64(c)
8.	May not be disclosed	Would breach a duty of confidence owed to a third party in terms of an agreement - PAIA Section 65
9.	May not be disclosed	Likely to compromise the safety of individuals or protection of property - PAIA Section 66





10.	May not be disclosed	Legally privileged document - PAIA Section 67
11.	May not be refused	Environmental testing; information which reveals public safety; environmental risks - PAIA Section 64(2) and Section 68(2)
12.	May not be disclosed	Commercial information of a private body - PAIA Section 68
13.	May not be disclosed	Likely to prejudice research and development information of the company or a third party - PAIA Section 69
14.	May not be refused	Disclosure in public interest - PAIA Section 70

4.4. Other records

John Hudson & Co may possess records pertaining to other parties, including and without limitation Clients, contractors, suppliers, joint venture companies and service providers. Alternatively, such other parties may possess records that can be said to belong to John Hudson.

5. REQUEST PROCEDURE

- Any request for information by the DS must comply with all procedural requirements contained in the Act for the request of access to a record. The Requester must complete the request for information, Form C Annexure 1, in this Manual in full, in order for their request to be processed.
- 5.2 Address your request to the Information Officer.
- 5.3 Provide sufficient details to enable John Hudson & Co to identify:
 - a) The record(s) requested;
 - b) The requester (and if an agent is lodging the request, proof of capacity);
 - c) The form of access required;
 - d) The postal address or fax number of the Requester in the Republic;
 - e) If the requester wishes to be informed of the decision in any manner (in addition to written) the manner and particulars thereof;



f) The right which the Requester is seeking to exercise or protect, with an explanation of the reason the record is required to exercise or protect the right.

6. FEES LEVIED FOR A REQUEST FOR INFORMATION OR RECORDS

Under Section 54 of the Act, Private Body entities are entitled to levy a prescribed request fee to a requester before the Private Body may process the request for information or records. Fees levied are published by the Minister and are displayed below. Levies published by the Minister are subject to change and at the time of publishing, the below fees were correct.

1. ACCESS FEES FOR REPRODUCTION	
For every photocopy of an A4-sized page or part thereof	R 1.10
For every photocopy of an A4-size page or part thereof held on a	
computer or in electronic or machine-readable form	
For a copy in a computer-readable form on memory stick	R 75
For a copy in a computer-readable form on a compact disc	R 70
For a transcription of visual images for an A4-size page or part	R 40
thereof	
For a copy of visual images	R 60
For a transcription of an audio record for an A4-size page or part	R 20
thereof	
For a copy of an audio record	R 30
2. ACCESS FEE FOR TIME SPENT	
The time reasonably required to search for the record for	R 30.00/hr.
disclosure and preparation	or part thereof
3. REQUEST FEE	
For a request for access to a record by a person other than a	R 50
personal Requester	
4. DEPOSIT	



One third of the access fee is payable as a deposit by the	
Requester	
5. POSTAL FEE	
When a copy of a record must be posted to the Requester	R 9.75
6. APPEAL FEES	
For lodging an internal appeal against the refusal of a request for	R 50
access to a record	
7. VAT	
John Hudson & Co, as a Private Body registered under the Value	
Added Tax Act, 1991, will add VAT to all the above-mentioned	
fees	

7. GRANTING OR REFUSAL OF REQUESTS

All requests complying with the requirements set out above will be processed and considered expeditiously. If the request for access is granted then John Hudson & Co will advise the Requester on the following:

- the prescribed fee for accessing the information or documentation
- payable deposit fee and balance outstanding
- the form to be completed in which access will be given
- the right to lodge an appeal against the access fee to be paid or the form of access to be granted.

If the request for access is refused, then John Hudson & Co will advise the Requester about the reasons for refusal of access and may advise the Requester to lodge an application with the court against the refusal of the report.

Chapter 4 of the Act stipulates the following grounds for refusing requests for information:

protection of the privacy of a Third Party who is a natural person



- protection of commercial information of a Third Party
- protection of certain confidential information of a Third Party
- protection of safety of individuals and protection of property
- protection of records privileged from production in legal proceedings
- commercial information of the Private Body
- protection of research information of a Third Party and of the Private Body.

John Hudson & Co will give the Requester a written notice of the decision within 30 days after a decision is made on their request to access information. In the case of a request being refused, the notification will include the reasons for the refusal.

The Requester will however be given notice of the extension prior to the expiry of the 30-day period and provided with reasons for the extension.

8. APPEAL / LODGEMENT OF COMPLAINTS

The Act makes provision for the lodgment of a complaint or for an appeal against refusal of access to information:

- John Hudson & Co does not have an internal appeal process should a request for access to information be denied;
- John Hudson & Co will inform the Requester as soon as reasonably possible, but within 30 days, after the decision to refuse the Requester's access to information has been taken;
- Provide the Requester with adequate reasons for the refusal, including provisions relied on, without making reference to details of the record;
- A requester to whom or which notice is given in terms of Section 7 of the Act may, within 21 days after the notice is given, make written representations to the relevant authority why the request for access should be granted; and



 The complainant who is unhappy with the decision of the request may lodge an application with the court against the decision made, within 30 days after the decision was communicated to the complainant.

9. OTHER INFORMATION AS MAY BE PRESCRIBED

Section 51(1)(f) of the Act grants the Minister powers to publish a notice prescribing any other information that companies will have to disclose.



"ANNEXURE 1"



J752

REPUBLIC OF SOUTH AFRICA

FORM C

REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY

(Section 53(1) of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000))[Regulation 10]

A. Particulars of private body

The Head:

Name of Private Body	John Hudson & Co& Company
Information Officer	David Brereton
Postal Address	P.O. Box 730 Durban 4000 Docex 33 Durban
Physical Address	303 Florida Road Morningside Durban KwaZulu-Natal
Fax	031 303 3161
Phone	031 303 3002
Email Address	david@johnhudson.co.za / info@johnhudson.co.za
Website	https://www.johnhudson.co.za/

B. Particulars of person requesting access to the record

ัล)	The narticulars	: of the nerso	nn who request	s access to the	e record must be	aiven helow

- (b) The address and/or fax number in the Republic to which the information is to be sent must be given.
- (c) Proof of the capacity in which the request is made, if applicable, must be attached.

Full names and surname:	

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E-mail address													
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FORM C: REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY

D. Particulars of record

(a)	Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located.
(b)	If the provided space is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.
4	Description of record or relationst part of the record.

processed only after a request fee has been paid. You will be notified of the amount required to be paid as the request fee. (b) The fee payable for access to a record depends on the form in which access is required and the reasonable time	1. Des	cription of record or relevant part of the record:
3. Any further particulars of record: E. Fees (a) A request for access to a record, other than a record containing personal information about yourself, will be processed only after a request fee has been paid. You will be notified of the amount required to be paid as the request fee. (b) The fee payable for access to a record depends on the form in which access is required and the reasonable time required to earth for and propagate a posset.		
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(a) A request for access to a record, other than a record containing personal information about yourself, will be processed only after a request fee has been paid. You will be notified of the amount required to be paid as the request fee. (b) The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and propers a record.		
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The fee payable for access to a record depends on the form in which access is required and the reasonable time (c) required to search for and propers a record	(a)	A request for access to a record, other than a record containing personal information about yourself, will be processed only after a request fee has been paid.
The fee payable for access to a record depends on the form in which access is required and the reasonable time (c) required to search for and propers a record		You will be notified of the amount required to be paid as the request fee.
(C) required to search for and propers a record	(b)	
Reason for exemption from payment of fees:	(c)	
	Reaso	n for exemption from payment of fees:

FORM C: REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY

F. Form of access to record

lf you are ր	prevented by a	disability t	o read, v	iew or lis	ten to the	record	in the f	orm of	access	provided for	in 1	to 4	below,
state your	disability and in	idicate in w	hich forr	n the rec	ord is requ	uired.							

Disability:	lity: Form in which record is required:						
Mark the a	Mark the appropriate box with an X .						
availab							
access	will be granted in another form			-		sted.	
1. If the re	cord is in written or printed fo	orm:					
	copy of record*	inspection of record					
	d consists of visual images - cludes photographs, slides, v	ideo recordings, computer-generate	d ima	ges, sketches, et	tc.):		
	view the images	copy of the images*		transcription of t images*	he		
3. If record	d consists of recorded words	or information which can be reprod	uced i	n sound:			
	listen to the soundtrack (audio cassette)	transcription of soundtrack* (written or printed document)					
4. If record	d is held on computer or in ar	n electronic or machine-readable for	m:				
	printed copy of record*	printed copy of information derived from the record*		copy in compute readable form* (stiffy or compac			
transcription Postage is	*If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you? Postage is payable. YES NO						
	ded space is inadequate, please ster must sign all the addition	e continue on a separate folio and attac al folios.	ch it to	this form.			
Indicate which right is to be exercised or protected:							
2. Explain why the record requested is required for the exercise or protection of the aforementioned right:							

H. Notice of decision regarding request for access

with your request.

How would you prefer to be informed of the decision regarding	•
Signed at this day	ofyear
_	
	SIGNATURE OF REQUESTER /

PERSON ON WHOSE BEHALF

REQUEST IS MADE

You will be notified in writing whether your request has been approved / denied. If you wish to be informed in anothermanner, please specify the manner and provide the necessary particulars to enable compliance



AFFIDAVIT

I, the undersigned,
de berehu medice esth and acus
do hereby make oath and say:
1.
I am an adult male / female residing at
I am the Requester in terms of the Promotion of Access to Information Act, No 2 of 2000.
PART: A (Applicant)
2.
The facts herein mentioned are within my personal knowledge, unless indicated to the contrary, and are in all respects true and correct.
3.
My Identity/passport number is and I attach hereby a certified copy of my identity/passport document.
4.
PART: B (Third Party Permission – if applicable)

1





I also declare that I am aware that	
	requires information pertaining to
cellular number	
I hereby give permission to	to
obtain the required information.	
6.	
I know and understand the contents of this statement, I h	ave no objection in taking the prescribed
oath, and I consider the oath to be binding on my consci	ence.
DEPONENT	
I certify that the above statement was taken by me and the	nat the deponent has acknowledged that
he/she knows and understands the contents of this	statement. The statement was sworn
to/affirmed to before me and deponents	
Signature/mark/thumb print was placed thereon in my p	resence at
on ath	
	SIGNATURE Commissioner of Oaths
	Full First Names and Surname
·	
	Rusiness Address (Street Address)



ANNEXURE 2

SOME OF THE LEGISLATION IN TERMS OF WHICH RECORDS ARE KEPT

John Hudson & Co keeps information and/or documents in accordance with the following legislation (This is not an exhaustive list):

Legislation and type of information to be retained

a) Basic Conditions of Employment Act No. 75 of 1997

This Act requires employers to keep records of information containing the personal details of all its employees, working times and remuneration package.

b) Broad Based Black Economic Empowerment Act No. 53 of 2003 ("BBBEE")

The BBBEE Act has as one of its objectives the promotion of economic transformation in order to enable meaningful participation of black people in the mainstream economy. It is expected that companies should keep records of activities undertaken in order to promote economic transformation and meaningful participation of black people in the mainstream economy.

d) Companies Act No. 71 of 2008

This Act requires all company documents and records to be kept in a written format. Companies are also expected to maintain memorandum of incorporation and a record of their directors.

e) Compensation for Occupational Injuries and Health Diseases Act No. 130 of 1993

Employers are expected to keep a register, employee record or reproduction of same relating of wages, time worked, payment for piece work and overtime.





f) Consumer Protection Act No. 68 of 2008

This Act applies to all transactions in South Africa and is aimed at promoting and protecting the economic interests of consumers. The Act however does not deal with consumer personal information nor impose obligations on businesses in respect of treatment and/or protection of such information.

g) Electronic Communications Act No. 36 of 2005

There are no specific requirements on the type of information to be retained. However, it is expected that companies protect confidentiality of customer and to use it only for purpose authorized by the customer or in terms of the law.

h) Electronic Communications and Transactions Act No. 25 of 2002

This Act requires that information emanating from electronic transactions only be collected, collated, processed and disclosed with customer's consent. Further, the purpose for which information is collected must be disclosed to the customer and must only be used for that purpose unless customer consents otherwise.

i) Employment Equity Act No. 55 of 1998

Employers are required to maintain records relating to the workforce, employment equity plans and other relevant records

j) Financial Intelligence and Centre Act No. 38 of 2001

This Act requires that prior to establishing a relationship with a client Intelligence Centre's should collect information relating to

- Client's Identity Document
- ID of a person on whose behalf the client is acting and proof of authority
- Nature of business relationship/transaction
- Amounts involved
- Details of employee who captured info on behalf of company.

k) Labour Relations Act No. 66 of 1995

This Act requires employers to keep records of disciplinary transgressions against employees, actions taken and reasons for the action.



I) Occupational Health and Safety Act No. 85 of 1993

Employers are required to keep records relating to the health and safety of persons in the workplace.

m) Pension Funds Act No. 24 of 1956

Every fund is expected to maintain books of account and other records as may be necessary for the purpose of the fund. All the money and assets belonging to the fund may be kept in the name of the pension fund by other institutions subject to conditions determined by the Minister.

n) Prevention and Combating of Corrupt Activities Act No. 12 of 2004

This Act provides for the strengthening of measures to prevent and combat corruption and corrupt activities. To this end companies are expected to keep records relating to any offer of improper gratification relating to the procurement or execution of contracts or employment relationship.

o) Prevention of Organized Crime Act No. 121 of 1998

This Act requires that any person who is aware of criminal activities is obliged to report them to the authorities. The duty of confidentiality or other restrictions on the disclosure of information, whether imposed by law, the common law or by agreement does not affect the obligation to report or disclose information or to permit access to any registers, records or other documents unless that obligation of confidentiality relates to attorney client privilege.

p) Skills Development Act No. 97 of 1998

This Act requires, amongst other things, that employers who commence with learnership programs to enter into learnership agreements with the learner concerned specifying the learnership to be provided, the duration of the learnership and an undertaking to provide the learner with the specified practical experience. To comply with this requirement Employers are expected to keep records of all learnership agreements.



q) Skills Development Levies Act No. 9 of 1999

Every employer is expected to make payments towards the skills development levy at a rate of 1% of the leviable amount. Records detailing payments made by the Employer are expected to be kept.

r) Unemployment Insurance Act No. 30 of 1996

An employer is expected to keep records relating to payment of contributions to the Unemployment Insurance Fund relating to: illness, maternity and for dependents. The Act does however, subject to the provisions of the PAIA, prohibits the disclosure of information obtained in the performance of functions under the Act

This PAIA Manual of John Hudson & Co is approved and signed by the Managing Partner of the Firm, John Hudson & Company Attorneys, on this 28th day of MAY 2021.



DAVID JAMES BRERETON

